# IntelliComfort App



# **Users Guide**

# **Table of Contents**

### 1. Icon Description

#### 2. Account Creation and Setup

- 2.1 Create new app Account
- 2.2 Login Process / Forgot Password
- 2.3 Add thermostat to app Account / Rename and Delete
- 2.4 Connect thermostat to wireless network through the app (iOS ONLY)

### 3. Screens and View Modes

- 3.1 Dashboard / Flip Tile Screen
- 3.2 Locations Screen
- 3.3 Settings Screen
- 3.4 Home Screen
- 3.5 Swipe Between Zones
- 3.6 Mobile Device is Offline (Mobile Device is NOT Connected to Wireless Network)
- 3.7 Thermostat is Offline (Thermostat is NOT Connected to Wireless Network)
- 3.8 Thermostat Faults (App is NOT accessible during a fault condition. All Fault's must be reset from the Master Thermostat)

### **1** Icon Description









\*Settings Enter settings (iOS Only)



\*Add a new Location (iOS Only)







(Heat/Cool Mode Must be Enabled from the Homescreen)

\*Quick Cool/Heat Enabled

- \*Quick Cool/Heat Disabled (Heat/Cool Mode Must be Disabled from the Homescreen)
- \*Quick Cool/Heat Running (ONLY Quick Heat or Quick Cool can Run at a time)



\*Away Adjust Setpoints under settings



\*Home Resets to Original Setpoints



\*Online Thermostat is connected to a wireless network



\*Offline Thermostat is NOT connected to a wireless network.



\***Up/Down Arrows** Increase and Decrease temperature







\*Fan Animation (Animation Only)

## **App Creation and Setup**



### 2.1 Create new app Account



### 2.1 Create new app Account





### 2.2 Login Process / Forgot Password



### 2.3 Add thermostat to app Account

iOS



### 2.3 Rename and Delete thermostat to app Account

#### iOS



### iOS Only

2.4 Connect thermostat to wireless network through the app





### iOS Only

### 2.4 Connect thermostat to wireless network through the app



### *iOS Only* 2.4 Connect thermostat to wireless network through the app





### **Screens and View Modes**





### 3.1 Dashboard / Flip Tile Screen



### 3.1 Dashboard / Flip Tile Screen

#### **3.1 Miscellaneous Dashboard Screens**



### 3.2 Locations Screen



### *iOS* 3.3 Settings Screen

•**Temperature Threshold** - Set the Maximum and Minimum temperature values for temperature alert emails.

•Humidity Threshold - Set the Maximum and Minimum humidity percentage range for humidity alert emails.

•Fault Alerts - Enable or Disable email notifications for active fault occurrences.

•Temperature Override – Choose Custom Overrides: Cancel, Next Event, or Hours from Now Overrides. (ONLY available in Programmable and Advanced Programmable)

•Away Mode- Set Heat and Cool Away Mode Temperatures.





### Android 3.3 Settings Screen

•Temperature Threshold - Set the Maximum and Minimum temperature values for temperature alert emails.

•Humidity Threshold - Set the Maximum and Minimum humidity percentage range for humidity alert emails.

•Fault Alerts - Enable or Disable email notifications for active fault occurrences.

•Temperature Override – Choose Custom Overrides: Cancel, Next Event, or Hours from Now Overrides. (ONLY available in Programmable and Advanced Programmable)

•Away Mode– Set Heat and Cool Away Mode Temperatures.





### 3.4 Home Screen

### Non-Programmable



### 3.4 Home Screen



### 3.5 Swipe between Zones

Home Screen View

\*Swipe screen to the LEFT to view Zones 2-6



\*Swipe screen to the Right to view Zones 1-5

### 3.6 Mobile Device is Offline (Mobile Device is NOT Connected to Wireless Network)



### 3.7 Thermostat is Offline (Thermostat is NOT Connected to a Wireless Network)



**Thermostat is Offline** 

#### Thermostat is Offline

# **3.8 Thermostat Faults** (App is not accessible during a fault condition. All Fault's must be reset from the Master Thermostat)



Indoor Equipment Fault (Dashboard View) Fault Description (Must be Enabled from the Installer Side of Thermostat)



Thermostat Fault (Dashboard View) Fault Description (Must be Enabled from the Installer Side of Thermostat)



Outdoor Equipment Fault (Dashboard View) Fault Description (Must be Enabled from the Installer Side of Thermostat)

![](_page_24_Picture_7.jpeg)

Thermostat Fault (Homescreen View)

# IntelliComfort App

![](_page_25_Picture_1.jpeg)

Subject to change without notice. Published in U.S.A. Copyright © 2014 by Johnson Controls, Inc. All rights reserved.

035-23713-001-B-0414 Supersedes: 035-23713-001-A-0314

York International Corp. 5005 York Drive Norman, OK 73069